

# Christchurch Bull Breed Rescue Trust

## RETURNS & EXCHANGE FORM

### Wanting to return your item?

If you have ordered the wrong size or your item is faulty we will exchange or refund you, provided that:

- You return the item within 14 days (inclusive) from the date of delivery
- You produce your original Christchurch Bull Breed Rescue Trust invoice (receipt) when you return the item
- The item is in original saleable condition
- The item was originally purchased online

Please note, sale items can be returned for exchange only, NO REFUNDS will be given for sale items.

We encourage you to return your parcel via registered or traceable postal service as all returned parcels remain the responsibility of the purchasers until received by Christchurch Bull Breed Rescue Trust. Please note, return postage costs will be at your own expense unless it is faulty. If the item(s) you wish to return is faulty or not as ordered, please contact [admin@chchbullbreedrescue.org.nz](mailto:admin@chchbullbreedrescue.org.nz) or call 021 758 631 before posting your return.

| REASON CODE: | 1. Wrong size/colour | 2. Change of mind | 3. Faulty (please specify) | 4. Incorrect item received |                  |                 |               |                |
|--------------|----------------------|-------------------|----------------------------|----------------------------|------------------|-----------------|---------------|----------------|
| QTY          | Style                | Product           | Price                      | Reason Code                | Exchange Product | Exchange colour | Exchange size | Exchange price |
|              |                      |                   |                            |                            |                  |                 |               |                |
|              |                      |                   |                            |                            |                  |                 |               |                |
|              |                      |                   |                            |                            |                  |                 |               |                |

Total refund price \_\_\_\_\_

### Completing an Online Returns & Exchange Form

Fill in the required fields above and send with your parcel  
To the online return address listed.

For more information on our returns policy please  
see [chchbullbreedrescue.org.nz/termsandconditions](http://chchbullbreedrescue.org.nz/termsandconditions) on our  
website or email [admin@chchbullbreedrescue.org.nz](mailto:admin@chchbullbreedrescue.org.nz)

### Please send all returns to:

Christchurch Bull Breed Rescue  
1 Barton Street  
Woolston  
Christchurch 8023